



June 2023 Newsletter

CSA Maintenance Score

Most of us strive to live the Jefferson lifestyle and want to be “moving on up”. However, that does not apply to our maintenance out of service. We are trending upward and a lot of the violations could be prevented. I know that time is always a factor in repairs, but I can guarantee, you will lose more time being placed out of service. And it really hurts my precious ego when the numbers don't make me look good!

Currently, we have the following OOS violations, but we were also placed out of service during CVSA roadcheck week for an audible tire leak and a leaky wheel seal which will be added next month.

- 1- Tires- 6 violations
- 2- Brakes- 2 violations
- 3- Lamps/Marker lights- 2 violations
- 4- Overloaded weight for tires- 1 violation

The national average for out of service in maintenance violations is 21.4% and we are currently sitting at 17.6%. Of course if we continue to rise, we will receive more inspections and red lights at the scale houses.

So, why am I telling you this and airing out our already public dirty laundry?

So we can hopefully do better! FMCSA has proposed a change to the CSA score website that is being trialed. It will separate the maintenance violations into two separate categories. Driver preventable violations and maintenance violations. A marker light or audible air leak should be detected during your inspection as opposed to brakes being out of adjustment. This change would also eliminate the driver fitness category and any violations for that category would be moved to hours of service.

Make sure you are performing proper inspections, write ups, and have the repairs performed when necessary. Do not leave defective equipment for another driver! That is just mean and setting everyone up to fail! This includes dropping empty trailers at the yard and not telling the shop or placing it out of service.

I hate to always be a negative Nancy or the bearer of bad news, so let me wrap this up by saying how well ya'll are doing in every other category! Our scores and percentages are low in every other category and we have ZERO driver out of service violations in the past 2 years. Keep up the good work and let's work on trending the maintenance violations down!

Spotlight Driver- Joe McKinley

Joe has been a local driver for General Transport since February 2023.



Although Joe has not been at GT very long, he has been a driver for quite some time and fit in quickly. He has been helping out

with drivers off, making sure Goodyear doesn't skip a beat. When Joe is not behind the wheel, he is an avid outdoorsman and fisherman. We are so proud to have you as part of the GT Family!

Office Spotlight- Jody Goddard

Jody has been with General Transport for 21 years this month! In that time, she has worn many different hats, starting as a log auditor and moving her way up to operations manager. When Jody isn't hard at work, she enjoys spending time with her friends and family. She especially enjoys spending time with her amazing husband Holley and their furbaby Jasmine. On the weekends you can either find her on their boat on Catawba or riding around on her Ryker. We are proud to have you as part of the GT Family!



- KEVIN K.- TRUCK 610
- ZACH W.- DISPATCH
- MATT H.- INTERN
- BRENNAN N.- INTERN

Please **REVIEW US!**



We know you love us; we hope you know we love you! Let others know how much you enjoy being part of the GT Family! I, like most of you looked at the reviews of General Transport before accepting the job. Our Google reviews help other drivers know what kind of company we are. Just like a fashion trend we need to stay relevant so if you wouldn't mind giving us some 5-star love on Google, we would really appreciate it!

[Google Review GT](#)

